

Google Transparency Report

Home Traffic Removal Requests **User Data Requests**

Overview

Countries

Legal Process

FAQ

Download Data

Visible Changes

Like other technology and communications companies, Google regularly receives requests from governments and courts around the world to hand over user data. In this report, we disclose the number of requests we receive from each government in six-month periods with [certain limitations](#). Usage of our services have increased every year, and so have the user data request numbers.

We continue to look for new ways to organize information and provide more detail. For example, starting with the July–December 2010 reporting period, we began to disclose the percentages of user data requests we comply with in whole or in part. And starting with the January–June 2011 reporting period, we began to disclose the number of users or accounts about which data was requested.

[Our FAQ about legal process](#) provides information about how we aim to put users first when we receive user data requests. To learn more about the laws governing our disclosure of user data and reforms to those laws that we think are important, visit <http://digitaldueprocess.org/>. We hope this report will shine some light on the appropriate scope and authority of government requests to obtain user data around the globe.

Requests by Reporting Period

Percentage of Requests Where Some Data Produced

• **User Data Requests** [Users/Accounts](#)

Reporting Period	User data requests	Data requests fully or partially complied with
12/31/09	12,000	0%
12/31/10	18,000	25%
12/31/11	26,000	50%
12/31/12	34,000	75%

We did not start providing information about the percentage of user data requests we complied with, in whole or in part, until the July–December 2010 reporting period.

The numbers we display here reflect the total sum of all the requests we're reporting.

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